Caring for your Candle

Caring for your candle and following a few safety precautions will ensure you get the very best from your candle.

Trimming the Candle Wick

Always trim the wick of your candle to 5mm each time before lighting. Always remove any wick debris from the wax to help the candle burn evenly.

Avoid Draughts

It's always best to place your candles away from and draughts as candles burn best in still air. Please also note that candles placed in draughts may also smoke.

Maximum burn times

Never leave a candle to burn longer than 3 hours at any time. Burning a candle for longer without allowing the wax to re-solidify could result in overheating.

Placing Candles Together

Candles should always be placed a minimum of 10cm apart to prevent burning issues Candles which are placed and burnt to close together will affect the burning behavior of the candles and may result in the candles not burning to their maximum burn times and in some cases, may even collapse.

Putting Your Candle Out

Blowing out your candle is not recommended as liquid wax may splatter and the wick of your candle may drift from the center. The best way to put out your candle is to use a candle snuffer.



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Candle Storage

Candles are sensitive the light and temperature. To help avoid melting, cracking and fading, always store your candles in a cool, dry place, away from direct sunlight, dust and fluorescent light, ensuring they are in an upright position.

Choosing the correct candle for your candle holder

Choosing the correct size candle for your holder is always important. Generally, you should ensure that there is adequate space between the candle and the wall of the holder (at least Three finger width). If the candle is to close, this could lead to the candle overheating and potentially collapsing.

Glass care

In most cases candles will deposit carbon (black residue) on glass, especially when the wick is not trimmed or the candle is exposed to draughts. Any build-up on the glass should be cleaned with a damp cloth before each use. Always check the glass for damage before each use. If any damage or cracks are found in the glass, stop using the candle immediately.



Safety of Your Candle

Candle safety is very important. Please follow the below guidance to ensure you enjoy your candles safely.

Never leave a burning candle unattended

Do not position candle on or near other heat sources

Always trim the wick to 5mm and remove any wick debris to encourage an even burn and eliminate smoking before lighting.

Never burn a candle for longer than Three hours at a time.

Always place on a protected surface.

Always keep candles out of reach or children and pets.

Always place candles in draft free area.

Always check the glass container for damage before each use.

Always light wicks together on multi wick candles to encourage an even burn.

Always keep the wax pool free from foreign objects such as wick trims, wick particles, match debris and dust.

Do not burn candle completely – Discard them once they have burnt to 1cm from the base of the holder.

Always keep the wax pool free from foreign objects such as wick trims, wick particles, match debris and dust.

